

"Foiled!" was published to help you understand what types of business conduct are regarded as an abuse of dominance, which is against the law under the Competition Act. The Competition and Consumer Commission of Singapore (CCCS) was set up to administer and enforce the Competition Act so as to keep markets competitive.

## What is a Dominant company?

A market leader is likely to be dominant when:

- It has a market share of 60% and above.
- There are few or no competitors that its customers can go to.
- Its customers do not have significant bargaining power.
- Newcomers find it difficult to enter the market.
  e.g. due to high capital cost or technological barriers.

#### What is an abuse of dominance?

Being dominant is not against the law but it is against the law to abuse that market dominance to either block rivals from competing against itself or stop rivals from entering the market. You can tell if the dominant market competitor is abusing its dominance by looking out for abusive tactics such as:

- Exclusive dealings: When it binds other businesses into working exclusively with itself.
- Predatory pricing: When it sets extremely low prices to drive competitors out.
- Discount schemes: When it ties its discounts with the purchase of other products and services.
- Refusal to supply: When it withholds key products or services essential to business.

### How can CCCS help you?

Contact CCCS if your company's ability to compete on merit has been affected by the anti-competitive conduct of the dominant player in your market.

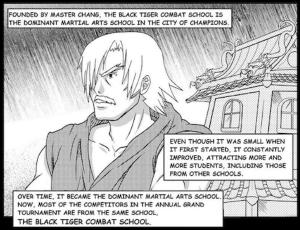
You may contact CCCS at the following:

Hotline: 1800 325 8282

### Email:

cccs\_feedback@cccs.gov.sg (Enquiries/Feedback)

More information can be found at www.cccs.gov.sg

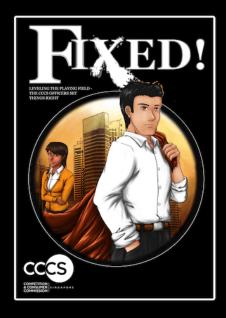






MASTER CHANG ALSO STOPPED HIS

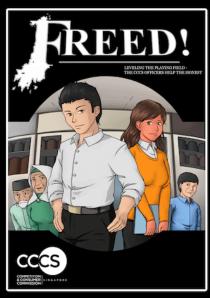
# Other titles in the CCCS Manga Series



'Fixed' was intended to help you identify possible cartel activities and show you how to bring them to the attention of the Competition and Consumer Commission of Singapore (CCCS)

Ever since Ah Kai's shop closed down, the handphone market had been slow. Ah Kai revealed that there was a cartel activity going on.

How did CCCS deal with it?



'Freed!' was intended to create awareness about the CCCS's Leniency Programme which was set up to encourage cartel members to come forward to provide information on cartels.

Edward Lim was an honest businessman till he joined a cartel. Soon, he realised the negative effects of a cartel and he wanted to get out of it.

CCCS is here to help!



'Fused!' was published to help businesses better understand the voluntary merger notification regime in Singapore.

Two lovebirds unite in love as they plan to merge their businesses. However, they need to know how will their merger affect competition in the shopping district.

Will CCCS stop the merger?





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