

# 6 SMARTER WAYS TO BUY A MOTOR VEHICLE



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## Select a Reputable Retailer



- Do your research
- Make comparisons
- Buy from CaseTrust-SVTA\* accredited retailer ([www.casetrust.org.sg](http://www.casetrust.org.sg))
- Check if retailer is on CASE's watch list ([www.case.org.sg/companyalertlist](http://www.case.org.sg/companyalertlist))

\*Singapore Vehicle Traders Association

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## Understand Contract Terms & Conditions



- Obtain customer copy of signed sales contract
- Contract must clearly indicate all agreed warranty, service packages and car accessories, Certificate of Entitlement (COE), road tax and insurance
- Commit verbal agreements in writing
- Be aware of payment terms and schedules
- Negotiate for lowest amount of deposit to minimise risk
- Include all refund arrangements in contract
- Do not sign on blank forms

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## Check COE Terms & Conditions

- COE in price package listed as conditional or unconditional guarantee?
- Number of bids and bidding sequence regardless of COE condition
- COE rebate level (if any)
- Deposit requirements when bidding for COE
- Refund policy following failure to secure COE within the number of bids agreed

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## Ensure Receipts are obtained at Payment

Insist on official receipts for all payments. All transactions must be accounted for.

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## Confirm Trade-In Information of Used Cars

Information on person or company your used car is being traded-in to must be indicated in the sales contract.

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## Contact CASE on Unfair Trade Practices

Contact CASE at 6100 0315 or submit complaint online at [www.case.org.sg](http://www.case.org.sg)